



Eden Care Communities

2019-2020 Annual Report



EDEN CARE
COMMUNITIES

MISSION

Founded and inspired by faith to provide respectful, integrated intergenerational care and housing.

VISION

Creating communities of people who are connected, fulfilled and secure.

VALUES

As an organization, we value:

- Accessible, appropriate and innovative housing and services
- Person-directed care that creates autonomy and personal freedom
- Quality of life that is characterized by fulfillment, empowerment, and engagement
- Belonging, community, and connection
- Healthy relationship and meaningful companionship
- Adaptation and proactivity that is characterized by strategic response to change
- Servant leadership that affirms, involves and encourages inclusive decision-making
- Mutual respect that is characterized by inclusivity, acceptance of diversity, love, and respect for those with other faiths
- Ethical Stewardship that is characterized by integrity and mutual accountability



STRATEGIC VISION

By 2025, Eden Care Communities will be known for our intergenerational and integrated service delivery culture and model of care. We will be known for our community service based on passion, principles, and person-directed care in the pursuit of excellence. We will be known as builders. We will be the "option". We will lead others in the enhancement and promotion of our Eden Alternative philosophy of person-centered and person-directed care.

We will be collaborating with a broad array of national, provincial, regional, municipal, for-profit and not-for-profit service providers to provide best in class evidence-based care service to an intergenerational community throughout the birth to death life cycle.

We will provide intergenerational care services across the broadest spectrum of care to residents of all cultures, faiths, beliefs, social strata and ages.

Our homes and programs will provide best in class long-term care services including respite, palliative and hospice services. These same non-segregated homes will provide young adult housing and cater to disabilities for that age group.

We will be known as advocates and navigators in addition to providing care services to the vulnerable.

Our care team will be empowering, innovative and dedicated to promoting increased quality of life and growth. We will be one of the nation's employers of choice in the provision of intergenerational care services.



BOARD CHAIR MESSAGE



What a challenging year it has been! We had barely turned the calendar over to January, 2020 when the Coronavirus started to spread throughout the world. Eden Care Communities had a pandemic plan in place and it was activated across all our homes in mid-March. Our organization endeavors to detect COVID-19 cases as early as possible, take the necessary steps to contain and delay any spread and provide the best care and support services available to Elders, Residents, Tenants, Saplings and Care Partner Team. We have taken precautions to protect everyone and complied with Federal and Provincial Public health orders to ensure the safety of all.

Since the onset of the pandemic, there has been tremendous disruption to people's lives around the globe. We have seen that disruption throughout our Eden Care homes as well. A family member, a parent, or a loved one living in one of our homes have all seen a significant change to their daily lives. It has been difficult to eliminate the three plagues of loneliness, helplessness, and boredom that cause suffering. The ability to visit face to face, or even share a hug or a handshake, was lost. Using electronic means to communicate with loved ones has helped. However, it is no replacement for the close contact that all of us thrive on.

Our team of Care Partners has seen those disruptions as well. Our staff needs to care and have compassion for themselves and each other by acknowledging and effectively managing the stress that the pandemic has brought upon

them. The crisis resulting from the pandemic represents an opportunity to establish a new kind of stability in our organization. It has made everyone across all jurisdictions recognize the courage and the importance of front-line workers in the health care environment and throughout the labour force.

Eden Care Communities is a respected organization in Saskatchewan and we are recognized for our innovative and creative approach to care. Our CEO, Alan Stephen, continues to provide enthusiastic direction for our Senior Leadership Team, Care Partners, Residents, Elders, Tenants and Saplings. He has the confidence of the Board of Directors. Although we need to keep an eye on our financial sustainability, as a not-for-profit charitable organization, we place a priority on creating communities of people who are connected, fulfilled and secure.

We are reminded that we should expect waves of the pandemic to continue for a while longer. There is no doubt that the financial, social and other hardships that people have endured through the lockdown have saved lives. We need to remain vigilant in order to minimize the risk of infection and transmission of the virus.

Finally, thank you to my fellow volunteer members of the Board of Directors for their involvement and the leadership they have provided to Eden Care Communities over the past year.

John Miller, Chair
Eden Care Communities

BOARD MEMBER BIOGRAPHIES



John Miller, Board Chair

John is married to Brenda, has 5 children and 2 grandchildren. He has served for over 30 years as a member of the Federal Public Service, the last half of that has been working in IT, providing computer support to clients throughout the country. He is a member of Christ Lutheran Church and has served on the Church Council in a number of positions including President and Vice President.



Catherine Geldart, Vice Chair, Chair Audit & Finance Committee

Catherine was born in Ottawa and raised in Quebec prior to being transferred across the country to Regina in 1992 with a large Agriculture Chemical company. Catherine is a professional accountant CPA-CMA and has experience in the corporate, federal, provincial and non-profit sectors. Catherine is dedicated to family and actively engaged with her three children and five grandchildren.



Marianne Weston, Past Chair, Chair of Governance and Planning

Marianne has been a board member for eight years. Prior to her retirement; after graduate school she taught political science and social work courses, and worked as a Research Associate at the University of Regina and the Department of Health. For the 10 years following, she did organizational development, research and strategic planning with non-profit groups in Saskatchewan. Finally, she worked for 16 years as the Associate Deputy Minister to the Premier of Saskatchewan. She is married, has two children, three granddaughters and two great granddaughters.



Darrel Chastkiewicz, Chair Nominating Committee

Darrel began his career in Information Technology from 1986 to 2010 – spending the first 12 years as an IT Specialist and the following years in management. In 2010 he joined CHAZ Sales Corporation as a Manufacturer Representative of high voltage infrastructure products. Darrel has been married to Maureen for 30 years. Together they have raised two daughters and one son and are proud grandparents.



Derrick Bellows

Derrick has a diverse background as a senior municipal public servant and director of non-for-profit organizations. He has a B.Sc. in Mechanical Engineering, a Diploma in Christian Studies, and an ICD.D from the Institute of Corporate Directors. He had a career with the City of Regina in environmental services before retiring in 2013. He also participated in the development of Saskatchewan's Environmental Code, worked on a CIDA project for solid waste management in Sri Lanka, was the Leader of the 2005 Summer Games Environmental Services Unit, participated as a committee member developing Biomedical Waste Guidelines for the Saskatchewan Government, and was the chair of both the Investigation and Discipline Committees of the Saskatchewan's Association of Professional Engineers and Geoscientists. He currently has a consulting practice focused on governance and municipal services. Derrick is married and has 3 adult daughters.



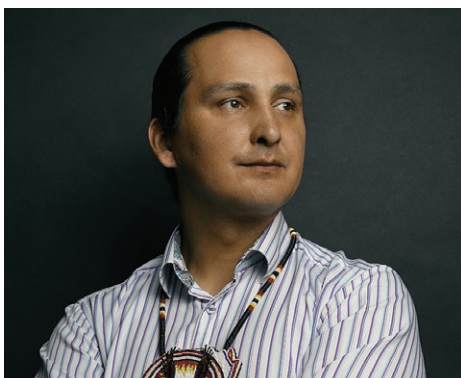
Jim Farney

Jim Farney has a B.A. and M.A. in Political Studies for the University of Saskatchewan, and a Ph.D. from the University of Toronto. He is currently an Associate Professor of Politics and International Studies at the University of Regina where his research interests include Canadian party politics, political institutions, and religion and politics. He is a prolific writer and his research papers and publications include the book *Social Conservatism and Party Politics in Canada and the United States* as well as many book chapters and journal articles in his areas of research interest. You might have also heard him on CBC, as he is a frequent commenter regarding provincial and national politics. Jim has lived in Regina for 8 years. He and Christina have two children and worship at Campion Chapel.



Sheila Wilson

Sheila has a Nursing Diploma and has a varied career in the human services area, serving as the coordinator of the Driving Without Impairment Program, Co-Director of the Adult Day Program at Sherbrooke Community Centre, Tenant Services Coordinator at WestPark Lodge, as well as a returning officer for Elections Saskatchewan. She has held many volunteer positions with Girl Guides and is active in the Children's Choir and Fellowship Committee of her church.. She has been married for 57 years, has 2 children and 4 grandchildren.



Chief Cadmus Delorme

Chief Cadmus Delorme received a B.A. from First Nations University of Canada in Business Administration and a Masters Degree in Public Administration at Johnson Shoyama Graduate Studies School of Public Policy. He is currently the Chief of the Cowessess First Nation. He has served in many volunteer positions including motivational presentations to educational institutions and Crown Corporations, Saskatchewan Indian Summer Games Board, the Aboriginal Sport Leadership Council, and on the Aboriginal Advisory Committee for the RCMP. His many awards include CBC's Future 40 under 40, the Queen Elizabeth II Diamond Jubilee Award, and the Sask Gaming Community Leadership Scholarship. He enjoys wellness and sports, reading and research. He is married and has two children.



Simon Graham

Simon has been a board member for 8 years. He currently works as a motorcycle service technician. Prior to this, he spent his summers working at Camp Christopher, a joint ministry of the United and Presbyterian Churches. He has also lead youth groups, provided staff training for camps and co-directed camps throughout Saskatchewan. He is married, with two children.



Steven Comaniuk

Steven studied finance and accounting at the U of R, international business in Germany, and is a chartered accountant. Steven began his career with KPMG, working locally and internationally for clients in various industries. He remains an active participant on a number of athletic teams and is a volunteer with youth athletic and academic programs.

CEO REPORT

This is our fifth Annual Report and like our group of companies, it continues to evolve to share the stories of Elders, Residents, Program Participants, Children, Care Partners and Volunteers. It highlights the major accomplishments for the period 01 April 2019 to 31 March 2020.

The plagues of loneliness, helplessness, and boredom continue to be the scourge of our society regardless of age, gender, social strata or culture. This was especially evident in the last month of the fiscal year with the beginning of the COVID pandemic. We continue to make a difference by providing hope, a sense of independence and choice.

Over the past year, with the strategic direction, support and encouragement of the Board, and the support of the Foundation Board, we continued to build human habitats in which life revolves around plants, animals, children and music thus enabling people to have quality lives worth living.

It has been a very difficult year financially. Eden Care Communities like other charitable and not-for-profit housing, support, and care organizations, did not escape the severe global, national, and provincial economic challenges, especially on our fee for service programs.

We began the fiscal year anticipating a turn around given our historical trends of weathering economic pressures of a depressed economy on housing. Although our housing organizations did have a much lower vacancy than our competitors in Regina and Saskatoon, we felt the crunch with a much higher than forecasted vacancy rate. We continue to be under funded by the Saskatchewan Health Authority for our Special Care Home - Regina Lutheran Home.

Our Foundation has been successful in creating Eden Care Communities brand awareness. Raising funds in a slow provincial economy made it challenging. Our potential funding partners did not have a lot of discretionary spending. These factors combined with a very crowded market made it difficult to compete for limited philanthropic dollars.

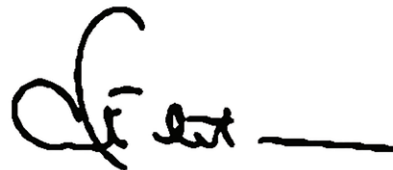
Eden Care Communities continues to be well respected and nationally recognized not-for-profit and charitable housing and healthcare provider with operations now in Regina, Moose Jaw and Saskatoon. Driven by the

Board's vision, and senior leadership and Care Partner execution, our group of companies continues to undergo tremendous change and growth.

Eden Care Communities is growing as a diversified not-for-profit charitable group of companies. You will have witnessed, read and heard a variety of milestones that our Care Partner team has achieved over this past year. We were able to deliver our culture of care and support with the professionalism, dedication, love and support of our outstanding Care Partners.

It has been a true pleasure to serve and support Elders, Residents, Children and Program Participants, their families and loved ones, our community, our outstanding Care Partners, and my Boards.

I remain proud and very optimistic for our group of companies and showing what happens when a worthy mission creates communities of people who are connected, fulfilled and secured.



Alan Stephen

CEO



DOMAINS OF WELL BEING

"Well-being is a much larger idea than either quality of life or customer satisfaction. It is based on a holistic understanding of human needs and capacities. Well-being is elusive, highly subjective, and the most valuable of all human possessions."

Dr. William Thomas, What Are Older People For?

At Eden Care Communities, we live the belief that every person deserves a life worth living. A life with Identity, Growth, Autonomy, Security, Connectedness, Meaning and Joy. This is why we integrate the 7 Domains of Well-Being into all activities and experiences for all ages in our organization.

IDENTITY

Identity means being recognized as a person, an individual and someone who has a history. A person with a story.

An example of this is a young student who attends St. Gregory Elementary school. He came to visit with Elders at RLH. This student came from Poland and had recently become a Canadian citizen. He struck up a conversation in Polish with one of the Elders who had come from Poland many years ago. The Elder beamed with excitement and joy with the opportunity to connect to her past. This is Identity.

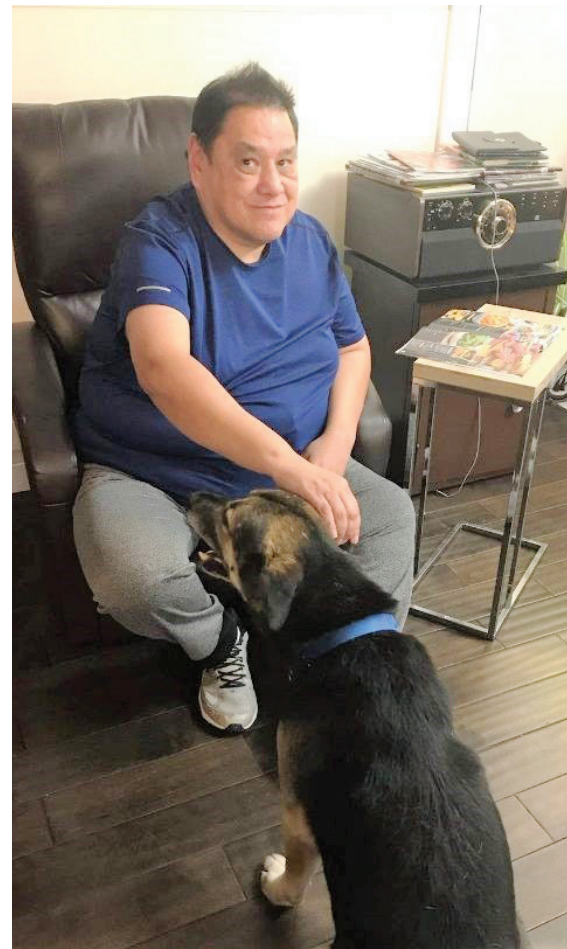




GROWTH

Growth is the opportunity for a person to evolve, expand their horizons and learn. Every moment of every day provides opportunities to grow for all ages.

This past year, Residents at Broadway Terrace had the opportunity to learn to play the Ukulele. Many of the Residents had never played this instrument before. It was a new learning opportunity. After a few weeks, many of the Residents enjoyed it so much that they went out and purchased their own Ukulele so they could practice on their own. At the end of the formal lessons, the Ukulele group came together to perform at a birthday party at Broadway Terrace. This is Growth.





AUTONOMY

Autonomy is the ability to make your own decisions, have choice and be free to live as you choose.

At Milton Heights, one of the Tenants chose to shovel snow around the property. This Tenant also shovels the parking lot and keeps the snow away from vehicles and in the process, contributes to building community at Milton Heights. The Tenant chooses to do this because they want to. It is their choice. That is Autonomy.



SECURITY

Security is the freedom from doubt, anxiety, or fear. It is living in a space that feels safe and provides the space for dignity and respect.

At Brigham Home in Moose Jaw, Elders formerly lived in an institution and now, they live together in a home that provides them the opportunity to experience dignity and respect. They feel safe to be themselves and make decisions that work for them, not the schedule of the institution. That is security.



CONNECTEDNESS

Connectedness is state of being connected, belonging, involved and connected to others and nature.

Pepsi was a dog who lived at RLH. For many years, she wandered the halls and rooms connecting with Elders and Care Partners in ways that brought smiles and a feeling of being connected to everyone. Pepsi passed away this past year and it felt like we had lost a member of our family. Pepsi connected all us and when she passed away, Elders, Care Partners, and families came together to celebrate Pepsi's memory and share stories about how she had impacted their life. Pepsi was a loving companion to each life she touched. That is Connectedness.



MEANING

Meaning is having hope, purpose and value.

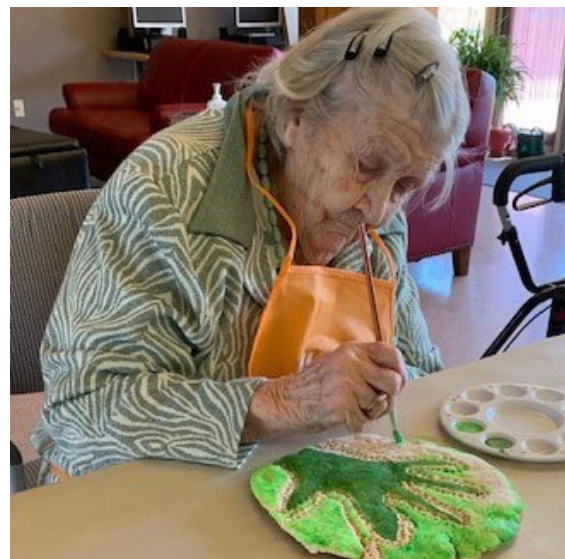
Residents in Moose Jaw went to a cabin on the lake at the end of the summer. They were able to experience great camp food, music, hikes, games, campfires, fishing, and fireworks. One of the Residents, Brian, was able to do three of his favorite things: be outside, sit on top of a picnic table and be around kids! That is Meaning.



JOY

Joy is the experience of happiness, pleasure, delight and contentment.

When an Elder was moving in, his wife said that he had not spoken a single word in a very long time. For many years, he had worked at a garden centre tending to plants. When she came back to visit one day, he pointed to the greenhouse and said, "those plants are about ready to be planted." Seeing those plants gave him joy and inspired him to speak. At the same time, his wife was so happy to hear him speak. That is joy.



EDEN CARE COMMUNITIES FOUNDATION



EDEN CARE
COMMUNITIES
FOUNDATION

The Eden Care Communities Foundation was registered as a charity in 2016. This past year the Foundation increased its presence in the community and expanded its fundraising impact.

The Foundation implemented an Adopt a Sidewalk program through the winter. This was a pilot project supported by the City of Regina to provide free snow shoveling to paratransit customers who needed it. Volunteers from schools, businesses and churches were recruited to Adopt a Sidewalk for the winter. Their job was to keep the sidewalk clear. Unfortunately, there was not much snow and the need for snow shovelling was minimal.

The Foundation staged Through the Ages, its annual fundraising gala. The night was an incredible success with more than 300 people traveling through the decades dancing to the live music of the UnCoolas. Guests enjoyed themed food from the 1950s through to the 2000s. It was an amazing night!

The Foundation supported a new program called Honorary Grandparents. This program was generously supported by Canada Life. Saplings and Elders at the RLH Campus were connected for activities that celebrated intergenerational learning. The Honorary Grandparents did many activities with the children, including baking, singing, storytelling, games, playing cards and sometimes, just sitting together.



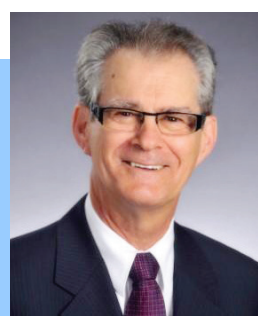
ROBERT E. HAWKINS,
CHAIR OF
THE BOARD
LAW PROFESSOR /
CITY COUNCILLOR



EVELYN CERDA
BUSINESS OWNER



FRED TITANICH
PRESIDENT & CEO CAA
SASKATCHEWAN



JIM TOMKINS
RETIRED UNIVERSITY
ADMINISTRATOR &
PROFESSOR AND
CHANCELLOR AT
UNIVERSITY OF
REGINA



MARK DOCHERTY
POLITICIAN



NORMAN BEUG
PRESIDENT
OF N.B. BEUG
CONSULTING INC.



WOODY LEIPPI
PROPERTY MANAGER



WURALOA DASYLVA
LAWYER AT MILLER
THOMSON



ASHLEE LANGLOIS
EXECUTIVE MANAGER,
HUMAN RESOURCES
FARM CREDIT
CORPORATION



**JOËL BEAUDIN-
DOBSON**
SENIOR ASSOCIATE,
SCOTIA WEALTH
MANAGEMENT

EDEN CARE COMMUNITIES GROUP OF COMPANIES

Consolidated Summarized Financial Statements

Year Ended March 31, 2020



Chartered Professional
Accountants LLP

INDEPENDENT AUDITOR'S REPORT

To the Members of Eden Care Communities Group of Companies

Opinion

The summary financial statements, which comprise the summary statement of financial position as at March 31, 2020 and the summary statement of operation for the year then ended, are derived from the audited financial statements of Eden Care Communities for the year ended March 31, 2020. We expressed a qualified audit opinion on those financial statements in our report dated September 15, 2020.

In our opinion, the summary financial statements derived from the audited financial statements of Eden Care Communities Group of Companies for the year ended March 31, 2020 are a fair summary of those financial statements, in accordance with Canadian accounting standards for not-for-profit organizations.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of each individual statement.

The Audited Financial Statements and Our Report Thereon

We expressed a qualified audit opinion on the audited financial statements in our report dated September 15, 2020. The basis for our qualified audit opinion was a scope limitation related to the completeness of donations and a qualification on the recording of sick pay accrual which constitutes a departure from Canadian accounting standards for not-for-profit organizations.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standards (CAS) 810, "Engagements to Report on Summary Financial Statements."

Chartered Professional Accountants LLP

REGINA, Saskatchewan
September 15, 2020

EDEN CARE COMMUNITIES GROUP OF COMPANIES

Consolidated Summarized Financial Statements

March 31, 2020

SUMMARIZED STATEMENT OF FINANCIAL POSITION

	<u>2020</u>	<u>2019</u>
ASSETS		
Current assets	\$ 1,215,813	\$ 1,223,328
Goodwill	88,766	88,766
Property and equipment	43,738,007	39,897,900
Investments - restricted	<u>2,679,160</u>	<u>1,858,824</u>
	\$ <u>47,721,746</u>	\$ <u>43,068,818</u>
LIABILITIES AND NET ASSETS		
Current liabilities	\$ 3,843,264	\$ 3,916,711
Long term debt	23,927,756	15,249,701
Forgivable loans from SHC	9,593,750	10,268,750
Life lease deposits	<u>9,694,045</u>	<u>11,159,322</u>
	<u>47,058,815</u>	<u>40,594,484</u>
NET ASSETS	<u>662,931</u>	<u>2,474,334</u>
	\$ <u>47,721,746</u>	\$ <u>43,068,818</u>

SUMMARIZED STATEMENT OF OPERATIONS

	<u>2020</u>	<u>2019</u>
REVENUES		
Rent and resident fees	\$ 8,992,062	\$ 8,004,418
Provincial government funding	8,826,719	6,801,102
Programming fees	1,373,882	1,061,847
Forgivable loan funding from Saskatchewan Housing	675,000	675,000
Donations and fundraising	127,159	119,856
Investment income	<u>(129,964)</u>	<u>72,526</u>
	<u>19,864,858</u>	<u>16,734,749</u>
EXPENSES		
Salaries and benefits	13,812,119	10,873,510
Occupancy costs	1,808,366	1,595,668
Supplies	1,297,776	1,071,392
Repairs and maintenance	964,963	794,370
Professional fees	679,313	622,954
General and administrative	649,213	590,915
Travel and education	<u>186,630</u>	<u>157,072</u>
	<u>19,398,380</u>	<u>15,705,881</u>
EXCESS OF REVENUES BEFORE CAPITAL ACTIVITY	466,478	1,028,868
CAPITAL ACTIVITY		
Provincial government capital funding	386,320	780,530
Ministry of Social Services – reserve contribution	17,628	-
Amortization of property and equipment	<u>(1,827,886)</u>	<u>(1,677,979)</u>
Interest on long term debt	<u>(853,943)</u>	<u>(629,505)</u>
EXCESS OF REVENUES (EXPENSES) FOR THE YEAR	(1,811,403)	(498,086)
NET ASSETS - beginning	<u>2,474,334</u>	<u>2,972,420</u>
NET ASSETS - ending	\$ <u>662,931</u>	\$ <u>2,474,334</u>

EDEN CARE HOMES

REGINA

EDEN CARE COMMUNITIES MANAGEMENT INC.

Home Office
B107 Albert Street
Regina S4R 2N3
306.206.0260

BROADWAY TERRACE

Supportive Independent Living
1150 Broadway Avenue
Regina S4P 4V3
306.564.1200

EDEN CARE AT HOME

Home Care and Support
125 Hamilton Street
Regina S4R 2A3
306.206.0256 ext. 331

HARVEST HAVEN

Personal Care Home
1150 Broadway Avenue
Regina S4P 4V3
306.564.1200 ext. 1201

MILTON HEIGHTS

Supportive Independent Housing
1100 Broadway Avenue
Regina S4P 1E3
306.564.1220

EDEN CARE SUITES

Supportive Independent Living
125 Hamilton St.
Regina S4R 2A3
306.206.0256 ext. 331

FOOTABILITY

Footcare
1150 Broadway Avenue
Regina S4P 4V3
306.564.1200 ext. 1213

MEMORY LANE I & II

Supportive Independent Living
1925 5th Avenue N.
Regina S4R 7W1
306.206.0257 ext. 325

REGINA LUTHERAN HOME

Long Term Care
1925 5th Avenue N.
Regina S4R 7W1
306.543.4055

SAPLINGS

Early Childhood Education Centres
125 Hamilton Street
Regina S4R 2A3
306.206.0267



MOOSE JAW

Supportive Independent
Living Homes

EDEN VIEW BRIGHAM

27 Brigham Rd.
Moose Jaw S6K 0A7

EDEN VIEW WARNER

1010 Warner St.
Moose Jaw S6H 5S5

EDEN VIEW ELISIA

21 Elisia Dr.
Moose Jaw S6J 1G9

EDEN VIEW HASTINGS

922 Hastings St.
Moose Jaw S6H 5R6

306.704.0160

SASKATOON

Personal Care Homes

PRAIRIE SPRINGS

801 Kristjanson Rd.
Saskatoon S7S 1M9
306.934.0077

PRAIRIE SPRINGS

803 Kristjanson Rd.
Saskatoon S7S 1M9

Supportive Independent
Living Homes

EDEN SPRINGS

805 Kristjanson Rd.
Saskatoon S7S 1M9

EDEN SPRINGS

807 Kristjanson Rd.
Saskatoon S7S 1M9
306.665.3336

GLACIAL SHORES MANOR

839 Glacial Shores Manor
Saskatoon S7S 1N1



Eden Care Communities

B-107 Albert Street

Regina, SK S4R 2N3

306.206.0260

info@edencare.ca

edencare.ca



EDEN CARE
COMMUNITIES